

Exhibitor FAQ

The questions and answers below are focused on the most often asked questions about exhibiting at MANTS.

What are the show dates?

Wednesday, January 8 - Friday, January 10, 2025

What are the show hours?

January 8 and 9 (9am - 5pm)

January 10 (8am - 1pm - **NEW HOURS for 2025**)

Are there booth spaces available?

MANTS is completely sold out with an exhibitor waiting list. Interested and potential future exhibitors must complete our online waitlist application on the homepage of mants.com. There is no fee for submitting a waitlist application and you may request as much space as you think you will need.

What does it cost to attend?

\$20 per person through Friday, December 6, 2024

\$30 per person beginning December 7 and onsite

The MANTS registration fee is for all three days, not per day.

Do exhibitors receive complimentary admission to the show?

Exhibiting companies receive 2 complimentary passes for each 8x10 or 10x10 exhibit space. Once the company has reached its allotment, the pricing above applies.

What is the exhibits cancellation policy?

Any exhibitor who cancels their exhibit space by September 30 will receive a full refund. Any exhibitor who cancels their exhibit space after September 30 will incur a \$200 per booth cancellation service fee. The balance will only be refunded if MANTS is able to resell the exhibit space. Any exhibitor who cancels their exhibit space after October 30 forfeits the entire exhibit fee. In the unlikely event the City or State prohibits the use of the Baltimore Convention Center, exhibitors will receive a full refund. Exhibitors who are no shows at MANTS will not receive a refund and forfeit their opportunity to exhibit at future shows.

What is the best way for an exhibitor to prepare for MANTS?

Whether you have been at MANTS for 55 years or this is your first time exhibiting, your exhibitor manual should be your “go-to” resource for everything you need to prepare for the show. The manual link can be found on your exhibitor console or the exhibitor page at mants.com. The manual has a checklist right in front to guide you through your preparations. We strongly suggest bookmarking the manual, so it is at your fingertips whenever you need it.

How do I order tables, chairs, carpet, labor, shipping, and other services?

The General Service Contractor for MANTS is Shepard Exposition Services. All exhibitors will receive an introduction email from Shepard with login instructions and details on how you can order all show services and items for your booth. Please email the Exhibitor Services Department at baltimore@shepardes.com should you have any questions.

How do I order utilities (electric, internet, telecom, A/V) services for my booth?

Utility (electrical, water fill and drain or air), Telecommunication and/or Audio-Visual services for your exhibit space must be ordered directly from the exclusive subcontractors affiliated with the Baltimore Convention Center. Details on how to order one or more of these services are outlined in the MANTS Exhibitor Manual along with contact information if you have questions. Select order forms are available in the back of the manual, but whenever possible exhibitors are encouraged to order online. If no order form is available contact the utility provider directly.

When can I print my badge?

Badge Printing and Registration is open from 11 am - 5 pm on Tuesday, January 9 in the third floor Pratt Street Registration Lobby. Beginning on Wednesday, badge printing and registration is available in the Pratt and Charles Street lobbies beginning at 8 am.

Badges are required to be worn at all times. No one will be admitted to the Trade Show Floor without a badge. During move-in, exhibitors may pick up a temporary wristband at the staging lot, security entrance, or at the show office.

Please share this message with your exhibit staff and anyone who is registering or registering staff for your company.

Where can I park and how much does it cost?

MANTS runs a complimentary shuttle during move-in, move-out and on show days from Lot C at the Camden Yards Sports Complex. Lot Rates for cars run from \$10 to \$25 per day depending upon your arrival times. The Lot C rates and shuttle schedule can be found on the travel page at mants.com.

For oversized vehicles, and overnight parking for oversized vehicles, please refer to your exhibitor manual.

Does MANTS have a hotel room block?

Yes. MANTS contracts with up to nine hotels, each within walking distance of the Baltimore Convention Center, at all different price points to meet the needs of our attendees. Rates are listed on the hotel web page and in your exhibitor manual. To get the MANTS discounted rates, you need to make reservations online at mants.com or by calling the Visit Baltimore Housing Bureau at 800-282-6632.

Do not fall prey to housing scams. No one from MANTS or the Housing Bureau will contact you about making reservations for the show. You will only be contacted if you contact the Housing Bureau first.

Where can we rent items for people with need?

If you need a scooter to get around the show, we ask that you rent or bring your own, which you may securely store and charge overnight at the show office. If you need local rental information, please contact the MANTS Office at 410-296-6959, before Friday December 20 to ensure we can be of assistance.

What are the future show dates?

2026 - January 7-9

2027 - January 13-15

2028 - JANUARY 5-7

How do I get more information about MANTS?

Our website, www.mants.com is the best place to start. We are always glad to talk about MANTS and welcome your phone calls at 410-296-6959. You may also email questions to info@mants.com.

After Friday, January 3, and beginning Monday, January 6, 2025, you must contact MANTS using our convention center show office phone number, 410-649-7472.

The main **MANTS OFFICE WILL BE CLOSED**, there is no answering machine, and **WE WILL NOT BE CHECKING EMAIL.**

If you need to reach show management or the office, you must call 410-649-7472.