

## Attendee FAQ

The questions and answers below are focused on the most often asked questions about attending MANTS.

### What are the show dates?

Wednesday, January 8 - Friday, January 10, 2025

### What are the show hours?

January 8 and 9 (9am - 5pm)

January 10 (8am - 1pm - **NEW HOURS for 2025**)

### What does it cost to attend?

\$20 per person through Friday, December 6, 2024

\$30 per person beginning December 7 and onsite

*The MANTS registration fee is for all three days, not per day.*

### When can I print my badge?

Badge Printing and Registration is open from 11 am - 5 pm on Tuesday, January 7 in the third floor Pratt Street Registration Lobby. Beginning on Wednesday, badge printing and registration is available in the Pratt and Charles Street lobbies beginning at 8 am.

Badges are required to be worn at all times. No one will be admitted to the Trade Show Floor without a badge. Please share this message with your staff and anyone who is registering or registering staff for your company.

### What is the registration cancellation policy?

Badge substitutions may be made, at no charge, online through your registration account, on-site at the show, or by calling CDS at 508-743-0507. On site, if the badge has not been printed, you can go to the Assisted Registration Counter in the Pratt Street West Registration Lobby and request a replacement. There are no refunds unless the show is canceled.

### Where can I park and how much does it cost?

MANTS runs a complimentary shuttle on show days from Lot C at the Camden Yards Sports Complex. Lot Rates for cars run from \$10 to \$25 per day depending upon your arrival dates. The Lot C rates and shuttle schedule can be found on the travel page at [mants.com](https://mants.com).

In addition, MANTS has engaged Spot Hero, a digital platform that connects drivers looking to reserve and pay for parking spaces with parking lots, parking garages and valet services. Download the Spot Hero app or book ahead using the link on the TRAVEL page on [mants.com](https://mants.com).

If you prefer to go at it alone, there are many hotel and independently owned parking garages and surface lots around the city -too many for us to know the rates and locations of each. These can be found using most any wayfinding app.

### **Does MANTS have a hotel room block?**

Yes. MANTS contracts with up to nine hotels, each within walking distance of the Baltimore Convention Center, at all different price points to meet the needs of our attendees. To get the MANTS discounted rates, you need to make reservations online at [mants.com](https://mants.com) or by calling the Visit Baltimore Housing Bureau at 800-282-6632.

Do not fall prey to housing scams. No one from MANTS or the Housing Bureau will contact you about making reservations for the show. You will only be contacted if you contact the Housing Bureau first.

### **Where can we rent items for people with need?**

MANTS has a limited number of battery-powered scooters available at the show office for use by attendees on a first-come, first-served basis. These are complementary, but you must leave a driver's license or photo ID to obtain a scooter. If you need the scooter for more than one day, then we ask that you rent or bring your own, which you may store and charge at the show office overnight. If you need local rental information, please contact the MANTS Office at 410-296-6959, before Friday, December 20 to ensure we can be of assistance.

### **What are the future show dates?**

2026 - January 7-9 • 2027 - January 13- 15 • 2028 - January 5-7

### **How do I get more information about MANTS?**

Our website, [www.mants.com](https://www.mants.com), is the best place to start. We are always glad to talk about MANTS and also welcome your phone calls at 410-296-6959. You may also email questions to [info@mants.com](mailto:info@mants.com).

After Friday, January 3, and beginning Monday, January 6, 2025, you must contact MANTS using our convention center show office phone number, 410-649-7472.

The main MANTS OFFICE WILL BE CLOSED, there is no answering machine, and **WE WILL NOT BE CHECKING EMAIL.**

**If you need to reach show management or the office, you must call 410-649-7472.**